

Account Engagement Implementation Checklist

Quick guide: steps to follow when implementing a new Marketing Cloud Account Engagement (formally Pardot) Subscription

Getting Started

- Downloadable [User Guides for Account Engagement](#)

Define Project Objectives and KPIs

- Define and Document: MCAE Implementation Objectives
- Determine Key Performance Indicators (KPIs) of Objectives

Data Strategy

- Data Cleanup and Migration

Account Configuration and Technical Setup

- Install and Enable MCAE in Salesforce
- User Management Setup
- Enable Connected Campaigns
- Define Marketing Data Sharing Rules
- Configure and Unpause Salesforce-MCAE Connector
- Field Mapping
- Domain Setup
- Implement Tracking Code
- Activate Native Integrations
- Import Prospects from Salesforce

Marketing Setup

- Folder Structure and Tags
- Forms / Form Handlers
- Customize Email Unsubscribe Page
- Email Templates
- Landing Page Templates
- Segmentations
- Snippets
- Emails
- Landing Pages
- Automation Rules
- Scoring
- Grading

Training and User Enablement

- [New Account Engagement User Mini Guide](#)
- Join Trailhead
- Review [Marketing Cloud Account Engagement \(MCAE\) Basics Trailhead](#)